

Position: Field Service Technician

Location: Independence, KY

Position Type: Full Time

Reports to: Service Manager

Purpose: Onsite & in-house service repairs of Flottweg machines and supporting equipment.

Responsibilities:

- Travel to customer sites to perform emergency or scheduled machine/equipment repairs.
- Troubleshoot, collect diagnostic data, and perform repairs.
- Communicate timely project updates to relevant Account Manager.
- While in-house perform repairs, machine run-offs, and maintenance.
- Create Service Reports for each assigned service project.
- Record and submit all service documentation in a timely manner.
- Adhere to Flottweg's in-house and respective job sites safety policies and requirements.
- Provide hands on training to customers.
- Interface with FWUS Engineering and Process groups on any necessary information regarding repairs.
- Make and manage travel and living arrangements. This includes air travel, car rental, and hotel reservations.
- Travel to FWSE periodically for training

Qualifications:

- This role will require a mechanical & troubleshooting skill set.
- Intermediate computer skills.

Eligibility:

- Clean driving record.
- Must be legally authorized to work in the United States.
- Must be able to travel in North America and Europe as required (80%)